



9 May 2022

Our reference: LEX 67452

Wren

By email only: foi+request-8714e0ddf965@righttoknow.org.au

Dear Wren

Decision on your Freedom of Information Request

I refer to your request to Services Australia (the agency) on 8 April 2022 for access under the *Freedom of Information Act 1982* (the FOI Act) made in the following terms:

Just wanted some info that should appear at the following link:

<https://operational.serviceaustralia.gov.au/public/Pages/your-health/011-44110020-01.html>

As such I'm making a request as covered by the Freedom of Information Act for Services Australia Operational Guideline 011-44110020.

Administrative Access

Services Australia has administrative access arrangements (the arrangements) for the release of certain documents. The arrangements do not extend to information of third parties or staff details.

The agency holds one document (totalling 5 pages) relating to your request. I am releasing that document to you via the arrangements. The document is attached.

The agency is also in the process of publishing the document on Services Australia's public facing Operational Blueprint website which can be accessed via this link: <https://operational.servicesaustralia.gov.au/public/home.html>. We will provide you with the specific link to the document as soon as it has been published.

Your request has now been finalised.

Further assistance

If you have any questions please email FOI.LEGAL.TEAM@servicesaustralia.gov.au.

Yours sincerely

Patricia
Authorised FOI Decision Maker
Freedom of Information Team
Information Access Branch | Legal Services Division
Services Australia