

From: [KEYS, Daniel](#)
To: s 47F
Cc: s 47F [RODDAM, Mark](#)
Subject: Mental health support for healthcare workers [SEC=OFFICIAL]
Date: Sunday, 3 May 2020 1:14:00 PM
Attachments: [image001.png](#)

Hi s 47F

I'd like to thank you for the ongoing support you have provided us over recent weeks as we introduced the Coronavirus and COVIDSafe apps. The response from the community has been fantastic and we will look to further enhance the capability in the coming weeks to help in the fight against the virus and hopefully be in a position to better manage outbreaks going forward. In partnership with The Blackdog Institute and Cogniss, the Department of Health has also developed an integrated specialist mental health support app for healthcare workers during the pandemic and I request your support in ensuring the approval process is as seamless as possible. We expect the app to be submitted for approval tomorrow or Tuesday with the following details:

App Name: **The Essential Network** for healthcare professionals

Apple ID: 1510879921

Please let me know if you have any questions or issues. Once again I thank Apple on behalf of the Australian Government for your continued support.

Regards

Daniel Keys
Chief Information Officer and Chief Security Officer

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The Department of Health acknowledges the traditional owners of country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to elders both past and present.