



Freedom of Information request: FA 21/08/01019

Question:

I would like to request, under the Freedom of Information Act, the number of complaints lodged under the Public Service Act against Department of Immigration staff present on Nauru in connection with the Refugee Processing Centre, broken down by year from 2012 to 2020.

Response:

Year	Total number of complaints
2012	<5
2013	<5
2014	<5
2015	<5
2016	<5
2017	9
2018	<5
2019	<5
2020	<5

Caveats:

- The figures represented don't reflect assessment or investigation outcomes and that further breakdowns of the data is not possible due to the record disposal authorities.
- Regarding Immigration data, the Department's current policy is to mask numbers which are less than five as <5, noting we are reviewing the confidentiality method for the future.