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MEETING AGENDA
<b>Independent Advisory Council Meeting 3 for 2024-25</b>
<b>Principal Member: Leah van Poppel</b>
<b>12 September 2024, 9.30am – 4.00pm</b>
<b>Pan Pacific Perth and online meeting via MS Teams</b>

MEETING AGENDA
<b>Attendees</b>
<b>IAC Members:</b>
<ul style="list-style-type: none"> <li>• Ms Leah van Poppel, IAC Principal Member</li> <li>• Adjunct Associate Professor Jennifer Cullen AM</li> <li>• Ms Sylvana Mahmic (online)</li> <li>• Mr James Manders</li> <li>• Dr George Taleporos (online)</li> <li>• Mr Gavin Burner</li> <li>• Dr Sharon Boyce (online)</li> <li>• Ms Tricia Malowney OAM</li> <li>• Ms Sam Paior</li> <li>• Mr Mark Tonga (online)</li> <li>• Dr Leighton Jay</li> </ul>
<b>IAC Expert Advisor:</b>
<ul style="list-style-type: none"> <li>• Mr Jeff Smith, CEO DANA (online)</li> </ul>
<b>IAC Independent Advisors:</b>
<ul style="list-style-type: none"> <li>• Ms Samantha <span style="background-color: #cccccc; color: #000080; font-size: small;">s22(1)(a)(i) - irrelevant mate</span></li></ul>
<ul style="list-style-type: none"> <li>• Ms Lucy <span style="background-color: #cccccc; color: #000080; font-size: small;">s22(1)(a)(ii) - irrelevant</span> (online)</li> </ul>
<b>External Attendee:</b>
<ul style="list-style-type: none"> <li>• Mr Luke <span style="background-color: #cccccc; color: #000080; font-size: small;">s22(1)(a)(ii) - irrelevant mate</span> Department of Social Services (online, item 3)</li> </ul>








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**OFFICIAL****NDIA Attendees:**

- Mr Kurt Fearnley AO, NDIA Board Chairperson (online)
- Dr Richard Fejo, NDIA Board Member
- Dr Peta Seaton AM, NDIA Board Member (online)
- Ms Rebecca Falkingham, NDIA CEO (online)
- Ms Corri McKenzie, DCEO Service Design and Improvement (online)
- Mr Matt Swainson, Acting DCEO, Governance, Risk and Legal (online, item 4)
- Ms Janine Mohamed, DCEO First Nations (online, item 7)

**Also in attendance:**

- [s47F- personal privacy](#)
- Ms Kathy <sup>s22(1)(a)(i) - irrelevant ma</sup> Director, IAC Secretariat and Strategic Advice
- Ms Sarah <sup>s22(1)(a)(i) - irrelevant</sup> Assistant Director, IAC Secretariat

Item	Details	Lead
1	9.30am – 9.45am <b>Principal Member welcome and open</b> A. Confirmation of minutes B. Matters arising C. Declarations of interest	Ms Leah van Poppel
2	9.45am – 11.15am <b>IAC Updates</b> A. Member Reports from the Ground B. NDIA Board Chair update C. CEO update	IAC Members Mr Kurt Fearnley Ms Rebecca Falkingham
11.15am – Break for 15 minutes		
3	11.30am – 12.30pm <b>Department of Social Services Update</b> A. Government response to Disability Royal Commission B. Foundational Supports	Mr Luke <sup>s22(1)(a)(i) - irrelevant ma</sup>
12.30pm – Lunch break for 45 minutes		

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4	1.15pm – 2.15pm <b>NDIS Amendment Bill and Way Forward</b>	Ms Corri McKenzie Mr Matt Swainson
5	2.15pm – 2.45pm <b>Co-design Roadmap and Advisory Group Overview</b> A. Delivery Program Presentation	Ms Corri McKenzie
2.45pm – Break for 15 minutes		
6	3.00pm – 3.15pm <b>IAC Work Plan 2024-25</b> A. Addendum to IAC Work Plan 2024-25 B. IAC Guiding Principles	Ms Leah van Poppel
7	3.15pm – 3.40pm <b>Participants who are Ageing Advice</b> A. Draft advice B. Plain English executive summary of draft advice C. Literature review updated September 2024	Ms Samantha <span style="background-color: #cccccc; color: #000080; font-size: 8px;">s22(1)(a)(i) - irrelevant mate</span>
8	3.40pm – 3.55pm <b>First Nations Update</b> A. Update from DCEO First Nations	Ms Janine Mohamed
9	3.55pm – 4.00pm <b>Other Business</b>	Ms Leah van Poppel
10	4.00pm <b>Meeting close</b>	Ms Leah van Poppel

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## Minutes of the Independent Advisory Council (IAC) to the NDIS

### Meeting #3 – 12 September 2024

9.30am – Pan Pacific Hotel, Perth and on MS Teams

#### IAC Members

Ms Leah van Poppel, IAC Principal Member  
Adjunct Associate Professor Jennifer Cullen AM  
Mr James Manders  
Dr Leighton Jay  
Mr Gavin Burner  
Ms Sam Paior  
Dr Sharon Boyce (online)  
Ms Tricia Malowney OAM  
Dr George Taleporos (online)  
Ms Sylvana Mahmic (online)  
Mr Mark Tonga (online)

#### IAC Independent Consultants

Ms Samantha [redacted] IAC Senior Independent Consultant  
Ms Lucy [redacted] IAC Independent Consultant (online)

#### IAC Expert Advisor

Mr Jeff Smith, CEO DANA (online)

#### External Attendees

Mr Luke [redacted] Disability Reforms and Royal Commission, Department of Social Services (online)  
Mr Kieran [redacted], Commonwealth Disability Royal Commission Taskforce, Department of Social Services (online)

#### NDIA Representatives

Dr Richard Fejo, NDIA Board Member  
Dr Peta Seaton AM, NDIA Board Member (online)  
Ms Rebecca Falkingham, NDIA CEO (online, item 2)  
Ms Corri McKenzie, DCEO, Service Design and Improvement (online)  
Ms Donna [redacted] BM, Office of the Participant Advocate (online, item 2)  
Mr Matt Swainson, Acting DCEO, Governance, Risk and Legal (online, item 4)  
Ms Janine Mohamed, DCEO First Nations (item 6)

#### IAC Secretariat

Ms Kathy [redacted] Director, IAC & Strategic Advice  
Ms Sarah [redacted] Assistant Director, IAC Secretariat

#### Attending

s47F- personal privacy

#### Apology

Mr Kurt Fearnley AO, NDIA Board Chairperson



## 1. Welcome and Open

### 1.1. Welcome

- The Principal Member Ms Leah van Poppel welcomed members and guests to the hybrid meeting from Perth.
- Dr Leighton Jay acknowledged the traditional custodians of the lands that attendees gathered on.
- Dr Richard Fejo and Dr Peta Seaton attended as representatives of the NDIA Board.
- Ms van Poppel welcomed Ms Rebecca Falkingham and Ms Corri McKenzie to the meeting.

### 1.2. Confirmation of minutes and matters arising

- The minutes of the August IAC meeting were confirmed by IAC Members.
- The matters arising were confirmed by IAC Members.

### 1.3. Declarations of interest

- No further declarations of interest to those in the Register were advised.
- Ms van Poppel reminded IAC Members to complete both columns of the Register, explaining how the interest relates to the NDIS.

## 2. IAC Updates

### 2.1. Member reports from the ground

- Key themes from Member reports included:
  - ongoing concerns about the impacts of the legislative changes on individuals and the sector, and the need for all to be respectful of differing views, and to treat each other with kindness over this period of change
  - support and encouragement from IAC Members for all to read the joint statement recently issued by the Disability Advocacy Network  
[Joint Statement: Lateral Violence in the Disability Community | Disability Advocacy Network Australia \(dana.org.au\)](https://dana.org.au)
  - continued concerns about further reports that some 'check-in' phone calls from the NDIA lead to unanticipated plan outcomes such as rollovers for participants
  - the provision of positive examples of work occurring in some States and Territories around Foundational Supports
  - where a change in circumstances is required, reports that the Agency is taking too long to progress these, contributing to negative impacts on participants
  - the need for the Agency to do better in its communications and participant experience – put people back in the centre of all the Agency does.

**ACTION 1:** Publish on the IAC website all finalised IAC Advice to the Board.

## 2.2. Agency response to issues raised by Members

- Ms Falkingham noted:
  - the legislative change communications plan will be circulated to IAC Members ahead of its rollout
  - the Agency's \$60 million peer support grant advocacy round in response to the implications of the Department of Social Services' Information Linkages and Capacity Building grants
  - the Agency is about to announce it is going to market to directly commission quality Supported Independent Living supports that will enable critical organisations to survive in anticipation of the review of the pricing model
  - with respect to NDIS supports, her shared concerns about the health interface and that the Scheme should not be paying for the health system
  - in addition to the absence of supports in the health system, and the critical work to be done around Navigation too with the states and territories.

## 2.3. Board Chair Update

- As Mr Fearnley was an apology, there was no Board Chair update.

## 2.4. CEO Update

- Ms Falkingham provided updates as she responded to Member reports from the ground.

**Ms Falkingham left the meeting at 11.45am.**

**The meeting adjourned for a short break at 11.45am; resumed at 11.50am.**

## 3. Department of Social Services (DSS) Update

### 3.1. Government response to the Disability Royal Commission (DRC)

- The Australian government has accepted or accepted in principle 130 of 172 recommendations, whether it is either primary responsibility or shared responsibility with the states.
- The government has invested \$371 million as part of the initial response, building on more than \$3 billion that the government has invested over successive budgets.
- There is a commitment to engaging very closely and working closely with the disability community, and representative organisations, to inform both the prioritisation and the implementation of recommendations that have been excepted or accepted in principle.
- Timelines for delivery vary significantly, depending on the recommendation, with the intention that an interim progress update be provided by the end of 2024 through Disability Reform Ministers.
- The DRC taskforce that was established when the DRC final report was released is continuing as a DSS coordination point around these reforms.



### 3.2. Foundational Supports

- Minister Rishworth recently announced the commencement of consultation and engagement with respect to general Foundational Supports: by that DSS means information, advice, and capacity building supports.
- An introductory webinar will be held on 20 September, with other online activities scheduled over coming months including an online survey and the publication of a discussion paper to support input from the community.
- In terms of the overarching commitment, all 9 governments are working together, in line with the commitments made by the Prime Minister and First Minister, to co-design, develop together and co-fund supports that will benefit all people with disability under 65, and will, for targeted supports, benefit specific groups of people with disability outside of the NDIS.
- Once governments have decided on a final design, implementation phasing around the stand-up of those supports is to happen progressively.

**ACTION 2:** DSS to provide a quarterly update on the Australian government's response to the Disability Royal Commission and Foundational Supports.

The meeting adjourned for lunch at 12.30pm; resumed at 1.15pm.

## 4. NDIS Amendment Bill and Way Forward

### 4.1. NDIS Amendment Bill

- IAC Members were informed of and discussed the Agency's plans to communicate legislative changes to participants and provided feedback on communication methods:
  - a communications kit (including social media resources) for providers to send to their participants.
  - the Agency's intention to report on a quarterly basis the Substitution Rule approvals and rejections.

**ACTION 3:** Legislative change communications plan to be circulated to IAC Members.

**ACTION 4:** IAC to receive a briefing on the Agency's policies and procedures regarding communication with participants.

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Dr Taleporos left the meeting at 2.30pm.

The meeting adjourned for a break at 2.30pm; resumed at 3.00pm.



## 5. Co-design Roadmap and Advisory Group Overview

### 5.1. Co-design Roadmap

- The Agency is working on a simplified version of the co-design roadmap, capturing the single organising principle of the reform program: the experience of participants.
- IAC Members identified the need to avoid the use of bureaucratic language and the use of clear and plain language instead.

## 6. IAC Work Plan 2024-25

### 6.1. Addendum to Work Plan

- IAC Members endorsed the additional detail in the addendum to the IAC Work Plan 2024-25 which prioritises the work of the IAC Reference Groups for the remainder of the financial year.
- The Work Plan addendum is to be revisited at a future IAC meeting to ensure the provision of advice on Navigators and Participant Pathways are still the highest areas of priority, and if Foundational Supports should be elevated at this time.
- IAC Members reflected on the summary of key themes / guiding principles from previous IAC advice and submissions (2015-2023):
  - gender is to be incorporated
  - human rights is to be incorporated
  - the strengths-based principle is to be elaborated on.

**ACTION 5:** IAC to receive a briefing on the Agency's progress on supported decision making.

**ACTION 6:** IAC to receive a written update on the Agency's stance on circles of support and microboards.

**ACTION 7:** Ms Mahmic to meet with the Independent Advisors to the IAC to further review the guiding principles from previous IAC advice and submissions.

## 7. Participants who are Ageing Advice

### 7.1. Draft Advice

- IAC Members provided feedback on the draft Advice to inform changes ahead of its finalisation and endorsement at an IAC meeting later this year.

## 8. First Nations Update

### 8.1. IAC First Nations Reference Group



- DCEO First Nations Ms Janine Mohamed provided an update on establishment progress, with an Expression of Interest process to commence in October.

## 8.2. First Nations Strategy

- The First Nations team is convening a First Nations Strategy Working Group dedicated to completing the Agency's First Nations Strategy prior to the Minister's retirement from Parliament in February 2025, or thereabouts.
- Rich, relevant and contemporary feedback has already been collated to inform the design of the Strategy, therefore the working group will not be starting from scratch.
- The team is aiming to have a draft Strategy by the end of this calendar year, or early next year, which will be put to the IAC for review and input.

Dr Taleporos returned to the meeting at 3.48pm.

## 9. Other Business

### 9.1. Individualised Funding Models

- Dr Seaton, in her capacity as Chair of the Strategic Direction and Participant Outcomes Committee of the NDIA Board, requested further information from IAC Members about the strengths of New South Wales' individualised funding model.

**ACTION 8:** Dr Jay and Ms Mahmic to provide requested information to Dr Seaton via the IAC Secretariat.

## 10. Meeting Close

- Dr Jay presented a brief summary of the meeting experience:
  - IT/ AV issues acknowledged
  - Healthy eating options
  - Thanks extended to Board Member Dr Fejo who attended in person
  - Recognition of the importance of keeping to time out of respect to the accessibility needs of attendees.
- The next meeting will be online on 7 November 2024.
- Ms van Poppel closed the meeting at 4.04pm.



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### MEETING AGENDA

**Independent Advisory Council Meeting 4 for 2024-25**

**Principal Member: Leah van Poppel**

**7 November 2024, 1.00pm – 5.00pm**

**Online meeting via MS Teams**

### MEETING AGENDA

#### Attendees

#### IAC Members:

- Ms Leah van Poppel, IAC Principal Member
- Adjunct Associate Professor Jennifer Cullen AM
- Ms Sylvana Mahmic
- Mr James Manders
- Dr George Taleporos
- Mr Gavin Burner
- Dr Sharon Boyce
- Ms Tricia Malowney OAM
- Ms Sam Paior
- Mr Mark Tonga
- Dr Leighton Jay

#### IAC Independent Advisor:

- Ms Samantha s22(1)(a)(i) - irrelevant mate

#### IAC Expert Advisor:

- Mr Jeff Smith, CEO DANA

#### External Attendee:

- Ms Rosemary Kayess, Disability Discrimination Commissioner, Australian Human Rights Commission (observer)

#### NDIA Attendees:

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- Mr Kurt Fearnley AO, NDIA Board Chairperson
- Ms Maryanne Diamond AO, NDIA Board Member
- Dr Graeme Innes AM, NDIA Board Member
- Dr Peta Seaton AM, NDIA Board Member
- Ms Rebecca Falkingham, NDIA CEO
- Ms Corri McKenzie, DCEO Service Design and Improvement
- Dr Janice <sup>s22(1)(a)(i) - irrele</sup> BM Evidence and Practice Leadership (item 3)
- Ms Brooke <sup>s22(1)(a)(i) - irreleva</sup> Director Scheme Design (item 3)
- Ms Leanne <sup>s22(1)(a)(i) - irrelev</sup> Assistant Director, Practice Guidance (item 3)
- Ms Miriam <sup>s22(1)(a)(i) - Irrelevant</sup> GM Partners (item 4)
- Dr Janine Mohamed, DCEO First Nations (item 7)

**Also in attendance:**

- [s47F- personal privacy](#)
- Ms Kathy <sup>s22(1)(a)(i) - Irrelevant ma</sup> Director, IAC Secretariat and Strategic Advice
- Ms Sarah <sup>s22(1)(a)(i) - Irrelevant</sup> Assistant Director, IAC Secretariat

Item	Details	Lead
1	1.00pm – 1.15pm <b>Principal Member welcome and open</b> A. Confirmation of minutes B. Matters arising C. Declarations of interest	Ms Leah van Poppel
2	1.15pm – 2.45pm <b>IAC updates</b> A. Member Reports and Agency Responses B. NDIA Board Chair update C. CEO update	IAC Members Mr Kurt Fearnley Ms Rebecca Falkingham
2.45pm – Break for 15 minutes		
3	3.00pm – 3.30pm <b>Supported Decision Making Policy</b> A. Research Update	Dr Janice <sup>s22(1)(a)(i) - irre</sup> Ms Leanne <sup>s22(1)(a)(i) - irrele</sup>

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	B. Policy and Implementation Plan	Ms Brooke <small>s22(1)(a)(i) - irrelevant</small>
4	3.30pm – 4.15pm <b>Navigators</b> A. Agency Update (verbal) B. Short-term advice on partners in community as the Scheme transitions to Navigators	Ms Miriam <small>s22(1)(a)(i) - irrelevant</small> Ms Samantha <small>s22(1)(a)(i) - irrelevant male</small>
4.15pm – Break for 10 minutes		
5	4.25pm – 4.30pm <b>Participants who are Ageing Advice</b> A. Endorsement	Ms Samantha <small>s22(1)(a)(i) - irrelevant male</small>
6	4.30pm – 4.45pm <b>IAC Guiding Principles</b> A. Strength based supports B. Operationalising strength based models	Ms Samantha <small>s22(1)(a)(i) - irrelevant male</small>
7	4.45pm – 4.55pm <b>Other Business</b> A. First Nations Update B. Publication of IAC advice on the IAC website	Ms Leah van Poppel Dr Janine Mohamed
8	4.55pm – 5.00pm <b>Meeting close</b> A. Review of meeting effectiveness	Ms Leah van Poppel

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## Minutes of the Independent Advisory Council (IAC) to the NDIS

### Meeting #4 – 7 November 2024

1pm – online via MS Teams

#### IAC Members

Ms Leah van Poppel, IAC Principal Member  
Adjunct Associate Professor Jennifer Cullen AM  
Mr James Manders  
Dr Leighton Jay  
Mr Gavin Burner  
Ms Sam Paor  
Dr Sharon Boyce  
Ms Tricia Malowney OAM  
Dr George Taleporos  
Ms Sylvana Mahmic  
Mr Mark Tonga

#### IAC Independent Consultants

Ms Samantha [redacted] IAC Senior Independent Consultant  
Ms Lucy [redacted] IAC Independent Consultant

#### IAC Expert Advisor

Mr Jeff Smith, CEO DANA

#### External Attendees

Ms Rosemary Kayess, Disability Discrimination Commissioner, Australian Human Rights Commission

#### NDIA Representatives

Mr Kurt Fearnley AO, NDIA Board Chairperson  
Ms Maryanne Diamond AO, NDIA Board Member  
Dr Graeme Innes AM, NDIA Board Member  
Ms Corri McKenzie, DCEO Service Design and Improvement  
Dr Janice [redacted] BM Evidence and Practice Leadership  
Ms Brooke [redacted] Director Scheme Design  
Ms Leanne [redacted] Assistant Director, Practice Guidance  
Ms Penelope McKay, DCEO Partners, Providers and Home and Living  
Ms Miriam [redacted] GM Partners  
Dr Janine Mohamed, DCEO First Nations

#### IAC Secretariat

Ms Kathy [redacted] Director, IAC & Strategic Advice  
Ms Sarah [redacted] Assistant Director, IAC Secretariat

#### Attending



s47F- personal privacy

Mr Mick [redacted] Executive Officer to NDIA Board Chairperson

**Apologies**

Ms Rebecca Falkingham, NDIA CEO

Dr Peta Seaton AM, NDIA Board Member



7 November 2014



## 1. Welcome and Open

### 1.1. Welcome

- The Principal Member Ms Leah van Poppel welcomed members and guests to the online meeting.
- Adjunct Associate Professor Jennifer Cullen acknowledged the traditional custodians of the lands that attendees gathered on.
- Mr Kurt Fearnley, Ms Maryanne Diamond and Dr Graeme Innes attended as representatives of the NDIA Board. Dr Peta Seaton was an apology.
- Ms van Poppel welcomed from the Agency Ms Corri McKenzie who represented Ms Rebecca Falkingham, an apology for the meeting.

**Ms Sylvana Mahmic joined the meeting at 1.09pm.**

**Dr Sharon Boyce joined the meeting at 1.16pm.**

### 1.2. Confirmation of minutes and matters arising

- The minutes of the September IAC meeting were confirmed by IAC Members.
- The matters arising were confirmed by IAC Members.

**ACTION 1:** The Secretariat provide a plain English explanation for the protective markings on IAC documents.

### 1.3. Declarations of interest

- No further declarations of interest to those in the register were advised.
- Ms van Poppel reminded IAC Members to complete both columns of the register, explaining how the interest relates to the NDIS.

**ACTION 2:** Dr George Taleporos to provide IAC Secretariat with a revision to one of his register of interest entries.

## 2. IAC Updates

**Mr Kurt Fearnley joined the meeting at 1.28pm.**

### 2.1. Member reports from the ground

- Key themes from Member reports included:
  - the need for improved flexibility, clearer guidance, and enhanced communication across the NDIS. Members noted participants continue to experience inflexible plans, which contribute to administrative burdens and create anxiety. There is a call for the NDIA to enhance its communication efforts and respond more effectively to community needs.
  - confusion about recent NDIS legislation changes. This has led to uncertainty about what can be funded in NDIS plans. Members requested clarity on the classification of

certain services, such as conferences versus training, and reported that some participants are not clear about essential personal care services, such as hair washing.

- inconsistent advice about the legislative changes from the NDIS call centre has increased participant and provider frustrations. General dissatisfaction with NDIS implementation remains high because of this.
- participants described the fraud reporting form as inaccessible, hindering effective reporting. Members sought clarity on fraud and overspending statistics related to self-managers.
- circles of support and microboard facilitators reported challenges in securing consistent funding.
- challenges in accessing essential health services, particularly in hospitals, where participants with high-level needs are often inadequately supported.

### Agency response to issues raised by Members

- Ms McKenzie noted:
  - the Agency continues to update the frequently asked questions published on the website about the legislative changes to supports that are in or out, to increase clarity for participants and create a source of truth.
  - the public webinars have been held over the last month to provide opportunities for information sharing and questions from participants, their families and carers.
  - members can email [stakeholder.engagement@ndis.gov.au](mailto:stakeholder.engagement@ndis.gov.au) with any questions about legislative changes.
  - staff training and education continues as the Agency transitions to the new legislation.
  - the recent joint meeting of the Board and Participant Reference Group.

**ACTION 3:** The Agency to share the letter that has been sent to plan managers and the link to legislation information on the website which can be shared outside of the Agency.

### 2.2. Board Chair Update

- Mr Fearnley noted:
  - Dr Ian Watt AC's appointment to the Board of the NDIA in September.
  - the Quarterly Report was to be released soon.
  - the Board's recent visit to the National Contact Centre.
  - a new Minister for the NDIA will commence in February next year.

### 2.3. CEO Update

- Ms McKenzie provided updates on behalf of the CEO as she responded to Member reports from the ground.

**Dr Sharon Boyce left the meeting at 2.55pm.**

**The meeting adjourned for a short break at 2.55pm; it resumed at 3.00pm.**



### 3. Supported Decision Making Policy

#### 3.1. Research Update

- Dr Janice [redacted] and Ms Leanne [redacted] provided a verbal research update on the Supported Decision Making Policy as part of the broader program of Scheme reform.
- A lack of clear policy or practice guidance about supported decision-making in the NDIS, leading to inconsistent decisions by planners, was recognised.
- As an immediate response, and to ensure consistency in decision making, in January 2024 the NDIA introduced the requirement for all requests for funding of microboards and circles of support to be referred to the Technical Advice and Practice Improvement Branch.

#### 3.2. Policy and Implementation Plan

- Ms Brooke [redacted] provided information relating to the Agency's Supported Decision Making Policy implementation plan and delivery over the next 3 to 6 months.

Dr George Taleporos declared he is a member of a microboard and has been for many years.

Adjunct Associate Professor Jennifer Cullen left the meeting at 3.38pm.

### 4. Navigators

#### 4.1. Agency Update

- Ms Penelope McKay and Ms Miriam [redacted] provided a verbal update on the Agency's work on Navigators, in response to the NDIS Review recommendation for the new role.
- Ms Samantha [redacted] led a discussion on the core elements of the Navigator role, the feedback from which will inform future IAC advice.

**ACTION 4:** Schedule an IAC Out of Session meeting to further discuss Navigators to inform an IAC brief for the Board in early 2025.

Adjunct Associate Professor Jennifer Cullen returned to the meeting at 3.50pm.

Dr Sharon Boyce returned to the meeting at 3.55pm.

Ms Corri McKenzie left the meeting at 4.25pm.

The meeting adjourned for a break at 4.25pm; it resumed at 4.30pm.



## 5. Participants who are Ageing Advice

### 5.1. Endorsement

- The IAC endorsed sending the Board its Participants who are Ageing advice.
- It was noted that this will occur once the Agency has drafted an Agency Response with both documents being sent to Board at once.

## 6. IAC Guiding Principles

### 6.1. Strength Based Supports

- In response to Member concerns about the recent changes to the NDIS resulting in a greater focus on people's deficits, the IAC discussed providing high level advice to the NDIA Board on the need to embed strength based supports in the Scheme.

### 6.2. Operationalising strength based model

- IAC Members explored several means of the operationalising strength based approaches, including focusing on strengths, facilitating not fixing, valuing differences and collaborating, using a family's language, and keeping language positive.

**ACTION 5:** Schedule an IAC Out of Session meeting to discuss advice on measures of success to be applied to future Scheme Reform.

Mr James Manders left the meeting at 4.45pm.

## 7. Other Business

### 7.1. First Nations Update

- **IAC First Nations Reference Group:** Dr Janine Mohamed provided an update on the progress of the new Reference Group, with interviews underway following a positive response to the expression of interest with 28 submissions received.
- **First Nations Strategy Working Group:** Made up of 12 members, the recently formed working group has met twice and has agreed on its terms of reference and work plan and has identified 4 high level priorities which will shape the First Nations Strategy.

### 7.2. Publication of IAC advice on the IAC website

- A briefing paper outlined the process followed to publish advice on the IAC website and provided information about the IAC website redevelopment project.

**ACTION 6:** IAC Secretariat to circulate Mr Jeff Smith's Member Report and receive and collate feedback from IAC Members regarding the Statement on Lateral Violence.

## 8. Meeting Close



- Ms Tricia Malowney was assigned the effectiveness assessment for today's meeting.
- The next meeting of the IAC will be a hybrid meeting from Brisbane on 11 December 2024.

**Ms Leah van Poppel closed the meeting at 5.07pm.**

Dr ft mir ta 7 November 2024