

Breanna Cowan

From: Adlam, Ava <Ava_Adlam@stellamaris.nsw.edu.au>
Sent: Friday, 31 January 2025 9:51 AM
To: Council Northernbeaches Mailbox
Cc: Danii Montallana; Tichelaar, Fleur; Wiltshire, David
Subject: RE: Noise Complaint: Cleaners Onsite

Categories: Amelia

Hi all

I wanted to advise of a development. I received a message reporting a similar noise complaint. After speaking with the resident today, he advises the noise complaint he lodged directly with Stella Maris College, is in fact, not related to the College. He has discovered the noise is from Harris Farm Markets. The early morning timings of the disruption may be associated with their market deliveries.

Please confirm this matter is resolved from a Stella Maris College perspective.

Regards

Ava

Ava Adlam | Property & Administration Manager

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A College of Good Samaritan Education in the Benedictine tradition



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I pay my respects to Elders past, present, and future.

Stella Maris College supports work life balance for staff and advises that employees are not expected to reply to emails which are outside of reasonable work hours.

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From: Adlam, Ava

Sent: Thursday, 30 January 2025 3:17 PM

To: council@northernbeaches.nsw.gov.au

Cc: Danii Montallana ; Adlam, Ava ; Tichelaar, Fleur

Subject: RE: Noise Complaint: Cleaners Onsite

Hi Danii

Thank you for your email confirming the noise complaint. I have received a phone call from a resident at 21 Eurobin and am assuming it may be the same person. I have left a voice message on their mobile.

In response:

- The College has a container on our site at 270-278 Pittwater Road, Manly
- Our cleaning team do not have a key, nor do they need to access this container unit. Our cleaners' normal hours on grounds (during Term Time) is between 4:00pm – 9:00pm daily - unless there is a late evening hireage of our Theatre at Eurobin Avenue.
- Any items required from the container are managed by our Facilities Team whose normal hours of operation are 7:00am – 5:00pm

There is no reason for College staff to be on grounds during the hours noted below and I can only determine there could be intruders on grounds. I will have our Facilities Team check the area is secure for any signs of intrusion.

Thanks

Ava

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From: Danii Montallana <Danii.Montallana@northernbeaches.nsw.gov.au>

Sent: Wednesday, 29 January 2025 9:36 PM

To: Adlam, Ava <Ava_Adlam@stellamaris.nsw.edu.au>

Subject: Noise Complaint: Cleaners Onsite

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Dear Ava

Thank you so much for your time over the phone the other day.

As discussed, the Northern Beaches Council has received a noise complaint from a nearby resident.

They claim that the noise disturbance is coming from Stella Maris College where every day the cleaners of the school get equipment from a container and make a lot of banging and scraping noises.

As of Thursday 16 January, the resident logged the times at which the noise was generated below:

Monday : 3.58am

Tuesday : 3.40am

Wednesday : 3: 49am

Thursday : 3.47am

Please review the hours in which your cleaners are onsite to confirm they are not the alleged source of noise causing the nuisance to nearby residence. Council notes that the complainant references a container on the school property where equipment is said to be taken from, please verify if a container is kept on school grounds to help deduce the possible cause/source of the noise disturbance.

Thank you for your cooperation and we look forward to your reply.

Please ensure any returned emails are forwarded to council@northernbeaches.nsw.gov.au and not directly to this email address to ensure all correspondence is registered in Council's Records Management System. Emails directly to this email address may not be actioned in a timely manner.

Kind regards

Danii Montallana

Environmental Health Compliance Liaison Officer

Environmental Health

t 1300 434 434

Council@northernbeaches.nsw.gov.au

northernbeaches.nsw.gov.au



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Northern Beaches Council

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