

13 January 2025

Nosey Rosey

By email: [foi+request-12577-30328500@righttoknow.org.au](mailto:foi+request-12577-30328500@righttoknow.org.au)

ACMA file reference: ACMA2024/2188

Dear Nosey Rosey,

**Request for access to documents under *the Freedom of Information Act 1982***

I refer to your *Freedom of Information Act 1982* (FOI Act) request received 14 December 2024, in which you sought access to “documents, records, data, and supporting material held by [the ACMA] concerning the sharing of personal information originating from the Department of Veterans’ Affairs (DVA) over the last ten years”. I also refer to the acknowledgment letter sent to you dated 18 December 2024.

I confirm that I am an authorised decision maker within the meaning of section 23 of the FOI Act.

**Material taken into account**

I have taken the following material into account in making my decision on access:

- your request
- the FOI Act; and
- the guidelines issued by the Australian Information Commissioner under section 93A of the FOI Act.

**Decision on access**

I have decided to refuse your request for documents identified in your FOI request in accordance with subsection 24A(1) of the FOI Act.

Subsection 24A(1) provides as follows:

‘An agency or Minister may refuse a request for access to a document if:

- (a) all reasonable steps have been taken to find the document; and
- (b) the agency or Minister is satisfied that the document:
  - (i) is in the agency’s or Minister’s possession but cannot be found; or
  - (ii) does not exist.’

I have undertaken searches of the ACMA's document management system and consulted with relevant members of ACMA staff. No relevant documents were located in these searches.

Accordingly, pursuant to subsection 24A(1) of the FOI Act, I am refusing your request for access after taking all reasonable steps to find the document(s) and being satisfied that the document(s) do not exist within the ACMA.

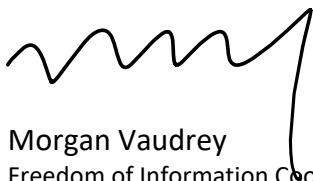
The ACMA is responsible for the regulation of broadcasting, the internet, radiocommunications and telecommunications, in accordance with the functions and powers set out in Part 2 of the *Australian Communications and Media Authority Act 2005*. The ACMA does not have a Memorandum of Understanding with the DVA, nor does the ACMA have any reason to be in receipt of DVA client information.

**Your rights of review**

Please find enclosed the ACMA's Information Sheet entitled *Freedom of Information Act 1982 - Rights of Review of Applicants*.

Further information about the FOI Act is available on the ACMA's website at [Freedom of Information | ACMA](#).

Yours sincerely,



Morgan Vaudrey  
Freedom of Information Coordinator  
Legal Services Division  
Authorised decision maker pursuant to subsection 23(1) of the FOI Act