c

BRAND GUIDELINES

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Introduction

Who is Comcare?

Comcare is a Commonwealth statutory authority established under:

- the Safety, Rehabilitation and Compensation Act 1988 (SRC Act) and
- covered by the Commonwealth Authorities and Companies Act 1997 (CAC Act).

Comcare administers:

- the Commonwealth's workers' compensation scheme under the SRC Act; and
- the Work Health and Safety Act 2011 (WHS Act).

What does this actually mean?

We are the national workers' compensation scheme that covers employees and employers in both the public and private sector. The Comcare scheme covers more than 400,000 workers and 200 employers. The Scheme provides employers with standardised workers' compensation coverage and rehabilitation arrangements. Our work also supports safe workplaces that encourage workforce participation and productivity.

At Comcare we work with employers and employees to prevent workplace injuries and to achieve an early, safe and durable return to work. We also apply sanctions if an employer fails in their duty of care and provide employees with economic and non-economic benefits for work-related injuries or illnesses.

The Comcare scheme

Our role is to support participation and productivity through healthy and safe workplaces. We also aim to minimise the impact of harm in workplaces covered by Comcare.

Purpose

Comcare's purpose is to promote and enable safe and healthy work.

Values

- act with integrity and respect
- collaborate and innovate
- strive to have a positive impact.

Priorities

- excellence in serive provision
- · engagement with our stakeholders
- prevention and early intervention, across our scheme
- insite diven and risk and evidence-based practice
- being adaptive and sustainable in the face of change

What do this document contain?

This document provides resources, guidance and information on using the Comcare brand. From the brand architecture, through to detailed design assets and principles, logo marks, colours and typography - it is the essential reference point, ensuring we always represent the best our Commonwealth has to offer, in a cohesive and compelling manner – whether here at home, around Australia or around the world.

Guidelines

These brand guidelines provide the basic elements and styles for designers, printers, and others commissioned to apply the Comcare brand. The aim is to attain a high visual standard, and a professional and consistent brand presence.

Comcare logo

Our logo is comprised of the Australian coat of arms symbol and name. These must always appear together. Our logo comes in two formats: Standard and stacked. The company logo is the primary identifier of Comcare. The logo should appear on all communications. The thoughtful and consistent reproduction and usage of the logo is critical to maintain high standards of visual representation.

Standard logo

The standard logo is preferred where space allows for reproduction with the required clearspace at a size no smaller than the minimum required (see 'Logo clearspace, minimum sizes and positioning on page 6).

Stacked logo

In instances where space restrictions or design requirements make use of the standard logo impractical, the stacked logo may be used instead.

Standard logo



Stacked logo



Logo versions

The logo can only be placed on a white background or a background colour from our primary colour palette: green, blue, dark blue, grey or red (see 'Colour palette' on page 9).

Full colour application

The full-colour representation of the Comcare logo appears in Pantone 541 C. This is the preferred option for both print and online, where practical.

Reversed application

Where the background is a solid, dark colour, the logo may be reversed out.

Solid black application

When colour printing is not available, a solid black logo should be used on a white background. This variation of the logo can only be used when approval is given from the Design Studio. If you would like to seek approval please email: \$22 @comcare.gov.au

Full-colour application



Reversed application



Solid black application









Logo clear space and minimum size

Usage specifications

Please ensure that the logo has appropriate clear space and is never reproduced smaller than the recommended sizes.

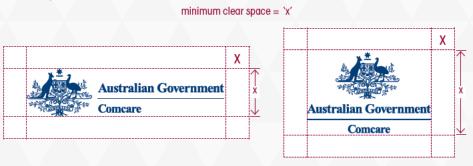
Clear space

To maintain the clarity and integrity of the logo, a minimum 'clear space' must be observed in all applications. Clear space creates an invisible frame that is a minimum area surrounding the logo that must remain free of any conflicting visual element. Wherever possible, apply additional clear space beyond the minimum requirement.

Minimum size

Minimum size specifications are provided to ensure the logos are reproduced effectively at a small size. Minimum size specifications must be observed in all applications. Where there is a question of the quality of reproduction, the logo must be used at a size larger than the minimum size.

Clear space



Minimum size



Logo rules - positioning

Positioning

On its own, our logo may either be used in the top right or bottom left corner of a page (or along the top for websites and social media channels).

When appearing in a multi-page publication, then our logo should be placed on the first page of the document. Don't overuse the logo. It only needs to appear on the front and back page of a publication.

Co-branding

We may use our logo alongside other organisational logos or campaign branding, provided this has been identified in a communication strategy and approved by the Director of Marketing and Communication, Strategic Partnerships and Engagement Unit.

The full-colour version of the logo is preferred for use on most applications in co-branded material. The Comcare logo should always be separated by a solid line (Pantone 446 C). Thickness of line depends on the size of the logos.

Our logo is considered to be the primary logo and all others as secondary logos, meaning they must:

- always appear to the left of our logo when positioned at the top right of a page
- always appear to the right of our logo when positioned at the bottom left of a page
- not appear larger than the Comcare logo.

Please see 'Clears space and minimum size' on page 6 for clear space requirements when co-branding.

Positioning left of our logo





right of our logo

Examples of Comcare logo top right and co-branding bottom left

Co-branding

co-branding logo



co-branding logo



Examples of Comcare logo co-branding

Logo integrity

To maintain the integrity of our logo, consistent reproduction is crucial. Our logo is the cornerstone of our brand and identity amongst stakeholders. It is the basis for our corporate visual style and we all have a responsibility to ensure that it is used correctly.

It is important that the logo is applied consistently across all communications. It should not be redrawn, digitally manipulated or altered in any way.

The logo should never be obscured, distorted, rotated or cropped.

Awareness of improper usage of the logo, as illustrated here, assists with maintaining the integrity of the brand.

Our logo should always be reproduced from original artwork. Please contact the Marketing and Communications, Strategic Partnerships and Engagement Unit should you require original artwork files.

Comcare logo usage DON'TS



DON'T put the full colour Comcare logo on a background that makes the Insignia illegible.



DON'T box the Comcare logo.



DON'T stretch the Comcare logo.



DON'T condense the Comcare logo.



DON'T apply effects. Never alter the appearance of the logo.



DON'T use greyscale version of logo at any time.



DON'T change word positioning.



DON'T put the full colour Comcare logo on a background that makes the Comcare name illegible.



DONT put a box behind the Comcare logo.



DON'T rotate. Please keep horizontal.



DON'T change colours.



DON'T reproduce smaller then minimum size.

Colour palette

The Comcare colour palette are the only colours that are allowed to be used with the Comcare Brand. The array of colours allows the user the flexibility to combine colours and create other palettes for sub brands. The palette can be used on the design elements and is predominantly used when developing:

- High-Profile brand development (Government)
- Campaign brand development
- Destination and brand development
- Government Initiative and brand development.

Primary

The Comcare colour palette consists of six primary colours. For consistency, only use the exact colour specifications outlined here. For printed material, use the spot colour (Pantone) or 4-colour process (CMYK) breakdown for each colour. For on screen applications (e.g. web and PowerPoint), use the RGB or HEX breakdown.

Primary



Colour palette (cont.)

Secondary

Incorporating the primary colour palette, the Comcare secondary colour palette is designed to accommodate the great range of applications across all sectors of the brand.

The palette has been categorised into 21 colour, from navy to pink, but the colours do not have to be used in these sets. Any colour can appear next to another, as long as its use follows guidelines and the colours are a harmonious colour combination.

Tints

Tints of the primary and secondary colour palettes can be used, but only a percentage of the exact colour breakdown can be used.



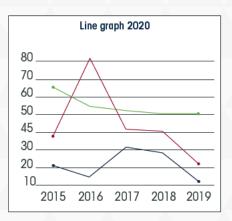
Secondary



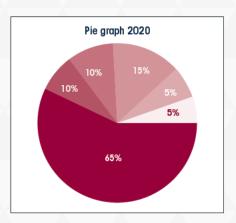
Graphs

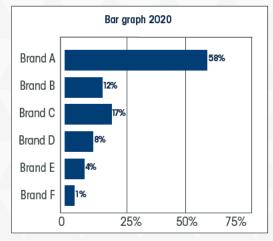
Pie and Bar graphs are the preferred graph styles. If another type of graph is required, follow the look and feel of the graphs below as closely as possible.

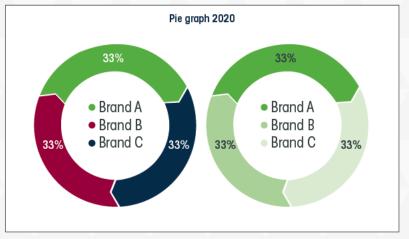
Graph examples











Over arching icons

To be used on material including web EDMs, fact sheets, flyers, business cards, letterheads, publications and any other collateral requiring contact details. Only select a colour from the primary colour pallet, see page 9. The inside icon needs to be etched out of the background. If used on a solid background white can be used.

Printing / Fax

Standard set icons







Alert warning



@ Email



Share button



Forward button

Alternative icons



























Icons

Icons support simple messages. Icons can be used instead of photographs for digital communication, to help portray complex or sensitive concepts, providing an idea of the topic. Icons should be vector based, simple and use **no more than two Comcare colours** at a time (see 'Colour palette' on page **9**).

They are to be used on material including fact sheets, flyers, business cards, letterheads, publications and any other collateral to enhance the content. Used sparingly, they can enhance your communication. Do not use drop shadows, reflections, jpegs or clip art.

Icon examples







































































































Design elements

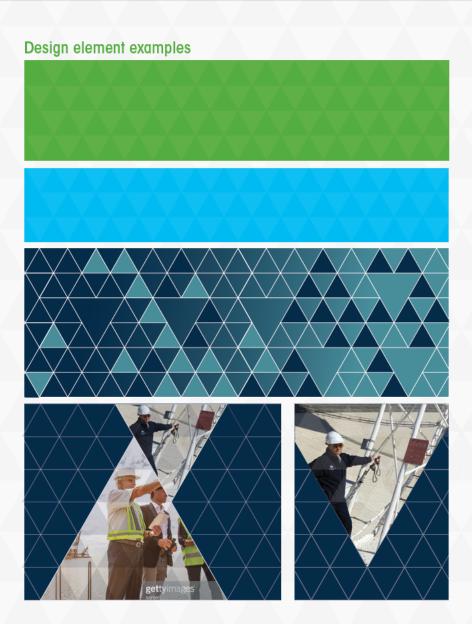
Design elements are to be used as a subtle texture to enhance the layout. They are the building blocks that enhance the Comcare design. They are not to be use to distract from the copy or other design features. The geometric, angular triangles or organic forms create a negative shape that can be faded into the background. They create a sense of movement and progression and should be able to interconnect with each other.

Photographs and vector images can be placed inside however it is import to be aware of the following;

Shape, Line, Direction, Value, Size

They should all follow the same;

- line weighting (in white only)
- be positioned on the same angle plane
- · repetition of the shape
- value/ percentage of colour should be the same strength, and
- the size needs to be consistent with direction however it can occasionally be altered to give a sense of movement.



Intersection device

Intersection device angle

An intersection device has been created to enable contrast between image and text and allows Comcare to tell the story in a few words.

The intersection device can be positioned to the right or left of the primary logo or text. It has been designed to enhance the triangle design elements (see 'design elements' on page 16), working in conjunction with each other to give a subtle design feature, unique to Comcare.

It can be placed in a header and footer and can also be another element to place images into.

When using the coloured intersection devices you can:

- use solid colours, tints and opacities
- use gradients of colour but not together or over images
- use a multiply effect when colours overlap

Shear angle

It is important that the intersection device is applied consistently across all communications and should always be at the below degree.

To create the intersection device in InDesign and Illustrator, use the path below.

Object - Transform - Shear (+/- 25°)

Gap between shears

A white gap must be displayed between to shears. Make sure it doesn't exceed more than 3-5mm depending on the ratio of the design or use a blend of colours in the shear angle.

Design device examples













Typography

ITC Avant Garde Gothic Std - Brand font

ITC Avant Garde Gothic Std is the brand font to be used across all communications. ITC Avant Garde Gothic Std is used in sentence case only, when not being used for display purposes.

ITC Avant Garde Gothic Std - Bold Condensed

Suitable for uses such as:

- Print and advertising headlines
- Brochure titles.

ITC Avant Garde Gothic Std - Demi Condensed

Suitable for uses such as:

- Print and advertising headlines
- Brochure titles
- Major headings
- Sub-headings to body copy

ITC Avant Garde Gothic Std - Medium Condensed

Suitable for uses such as:

- Sub-headings to body copy
- Body copy where ITC Avant Garde Std Gothic Book would be too fine to be legible
- Where emphasis is required without using bold type.

ITC Avant Garde Gothic Std - Medium Condensed Oblique

Suitable for uses such as:

 Highlighting or differentiating small areas of body text, but must not be used for continuous passages of body text for legibility reasons.

ITC Avant Garde Gothic Std - Book Condensed

Suitable for uses such as:

Large amounts of body copy.

ITC Avant Garde Gothic Std - Extra Light Condensed

Suitable for uses such as:

 Highlighting or differentiating small areas of body text, but must not be used for continuous passages of body text for legibility reasons.

Heading, sub-heading and callouts

ITC Avant Garde Gothic Std

- Bold Condensed

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

ITC Avant Garde Gothic Std - Demi Condensed

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

ITC Avant Garde Gothic Std - Medium Condensed

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

ITC Avant Garde Gothic Std - Bold Condensed Oblique

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

ITC Avant Garde Gothic Std - Demi Condensed Oblique

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

ITC Avant Garde Gothic Std - Medium Condensed Oblique

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

Body Copy

ITC Avant Garde Gothic Std

Book Condensed

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

ITC Avant Garde Gothic Std - Extra Light Condensed

ABCDEFGHUKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

ITC Avant Garde Gothic Std - Book Condensed Oblique

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

ITC Avant Garde Gothic Std - Extra Liaht Condensed Oblique

ABCDEFGHUKLMNOPQRSTUWXYZ abcdefghijklmnopqrstuwxyz 1234567890

Typography - display fonts

Display font options

There is only one fonts available as display heading fonts: ITC Avant Garde Gothic Std - Bold, Demi Condensed and Medium Condensed. This font should be used for copy such as print and advertising headlines and brochure titles.

When used as headlines, this fonts can be set in sentence case or in upper case. See examples provided for instructions on which font weight to use. The display font should only be used in major headings or breakout text and never used as body copy. It can be displayed in Oblique form when approprojate to do so.

- ITC Avant Garde Gothic Std Bold Condensed
- ITC Avant Garde Gothic Std Demi Condensed
- ITC Avant Garde Gothic Std Medium Condensed

Display font options

ITC Avant Garde Gothic Std - Bold Condensed

DISPLAY Display **HEADING** Heading

ITC Avant Garde Gothic Std - Demi Condensed

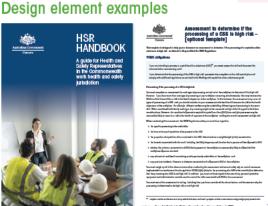
DISPLAY Display **HEADING** Heading

ITC Avant Garde Gothic Std Medium Condensed

DISPLAY Display HEADING Heading



ITC Avant Garde Gothic Std -Demi Condensed in Uppercase (caps) along with Medium Condensed is appropriate for report style documents.



ITC Avant Garde Gothic Std - Bold Condensed in Uppercase (caps) along with Demi Condensed is appropriate for headlines

Only use Oblique when approprojate

ITC Avant Garde Gothic Std - Bold Condensed Oblique

DISPLAY Display **HEADING** Heading

ITC Avant Garde Gothic Std - Demi Condensed Oblique

DISPLAY Display **HEADING** Headina

ITC Avant Garde Gothic Std - Medium Condensed Oblique

DISPLAY Display **HEADING** Heading



ITC Avant Garde Gothic Std - Bold Condensed in Uppercase (caps) along with medium Condensed sentence case is appropriate for powerpoint and web content pages.

Typography - alternative fonts

Alternative font options

When ITC Avant Garde Gothic Std isn't available, for example on-screen presentations or internal Microsoft Office templates and Comcare web site, then Helvetica and Arial are the preferred typefaces to be used to replace the ITC Avant Garde Gothic Std fonts.

Helvetica and Arial are the preferred typeface for both headings and body copy when producing materials for formatting of documents, including font size, spacing, alignment, use of bold and italic, underlining and coloured text, please refer to the pages 18-19 when Helvetica and Arial should be used as intended and outlined when ITC Avant Garde Gothic Std is unavailable.

Arial is a system typeface and is available on both PC and Macintosh platforms.

Helyetica Bold Condensed

Suitable for uses such as:

- Print and advertising headlines
- Brochure titles.

Helvetica Medium Condensed

Suitable for uses such as:

- Brochure titles
- Major headings
- Sub-headings to body copy.

Helvetica Medium Condensed Oblique Suitable for uses such as:

 Highlighting or differentiating small areas of body text, but must not be used for continuous passages of

used for continuous passages of body text for legibility reasons.

Helvetica Light Condensed Suitable for uses such as:

Large amounts of body copy.

Helvetica Light Condensed Oblique Suitable for uses such as:

 Highlighting or differentiating small areas of body text, but must not be used for continuous passages of body text for legibility reasons.

Arial Black

Suitable for uses such as:

- Print and advertising headlines
- Brochure titles.

Arial Bold

Suitable for uses such as:

- Brochure titles
- Major headings
- Sub-headings to body copy.

Arial Bold Italic

Suitable for uses such as:

 Highlighting or differentiating small areas of body text, but must not be used for continuous passages of body text for legibility reasons.

Arial Regular

Suitable for uses such as:

Large amounts of body copy.

Arial Italic

Suitable for uses such as:

 Highlighting or differentiating small areas of body text, but must not be used for continuous passages of body text for legibility reasons.

Only use when ITC Avant Garde Gothic Std is unavailable as a Primary font

Helvetica and Arial - Headings, sub-heading and callouts (Only use Oblique or Italic when appropriate)

Helvetica Bold Condensed

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

Helvetica Medium Condensed

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

Arial Black

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

Arial Bold

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

Helvetica and Arial - Body Copy (Only use Oblique or Italic when approproiate)

Helvetica Light Condensed

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

Arial Regular

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

Only use when ITC Avant Garde Gothic Std is unavailable as a Display font

Helvetica - Bold Condensed (Only use Oblique when approproiate)

DISPLAY HEADING Display Heading

Arial - Bold (Only use Italic when approproiate)

DISPLAY Display HEADING Heading

Helvetica - Medium Condensed (Only use Oblique when approprojate)

DISPLAY HEADING Display Heading Arial - Regular (Only use Italic when approproiate)

DISPLAY Display HEADING Heading

Photography

Subject matter and style

It is preferred that imagery used by Comcare is generic in nature, so as to remain neutral under theses heading themes;

- Transport sector
- Police
- Building sector
- Defence
- First response

- Office workers/APS workforce
- Emerging technology/industry
- General encompassing workplace health and safety.

Photographs selected should be **uncluttered**, **brightly coloured** and **graphically strong**. When commissioning photography, ensure that the photographer is familiar with the photographic style of Comcare.

Choose the appropriate style of photograph for the story you want to tell, from the panoramic grandeur of work places in the Northern Territory or the City Skyscrapers of Melbourne to a close-up of a risk assessment workers in Tasmania. Pairing panoramic and close-up images allows opportunities to tell a more complex and visually stimulating story.

Things to be mindful of;

- Don't use black and white photography unless permission is given to do so.
- Don't use Illustrations.
- Only royalty-free, licensed or Comcare owned images should be used to ensure that we adhere to copyright requirements.
- If purchasing images from stock libraries then the subject matter must clearly be identifiable as Australian.
- When taking images at events, a notice of video and photography must be clearly displayed. Images of people, including staff can only be used if consent has been signed using a photography consent form.
- When cropping into an image don't crop too tight resulting in image losing context.
- · All photos must be person centered.

Images can be placed into the design elements (see page 16-17 and example on right hand side).

Full-colour images

The use of full-colour is the preferred option for all external audiences in print and digital media such as the Comcare websites and social media channels, in which full-coloured images are used.

Messaging for internal audiences and promotion may also be accompanied by full-colour images.

Duotone images

The use of duotone images is allowed but must be used sparely. Full-colour is always the preferred option. When supporting messaging for external audiences and for print purposes, use PMS 541 C - top colour and PMS 7463 C - bottom colour, (see 'Colour palette' on page 9). Duotone of other pimary and secondary colours can be use with consultation through the Marketing and Communications, Strategic Partnerships and Engagement Unit.

Image examples

Rehabilitation Case Manager Forum Menday 19 Ments 2021, 1 Object - 2 Object ACOT





Preferred options







Design element

Secondary options







Duotone option 2



Duotone option 3

Accessibility

Almost 20 per cent of Australians have a disability (3.96 million people). This proportion is increasing, particularly as the population ages. 19.8 per cent of all males and 20.1 per cent of all females report having a disability.

People with disabilities can find it difficult to access online information. Disabilities such as hearing loss or deafness, impaired vision and learning difficulties can negatively impact a user's online experience. This means that all Government communications need to consider the needs of people with a disability.

When applying the Comcare Brand to any government communication, you will need to think about how to make it accessible to the widest possible audience, including people with a disability. This may include:

- choosing accessible font sizes and colour contrasts when designing communications
- · avoid using multiple or two-column layout
- left-align text
- using clear and appropriate language when writing communications
- making publications available in alternative formats (e.g. Easy English, audio)
- captioning videos
- developing websites and digital content that meet the required Web Content Accessibility Guidelines 2.0 AA standard.

The Federal Government has detailed Accessible Communications Guidelines that outline the standards and responsibilities for making government communications accessible.

These Digital Guidelines are found on the Australian Government's Digital Guides page at https://guides.service.gov.gu/content-guide/accessibility-inclusivity

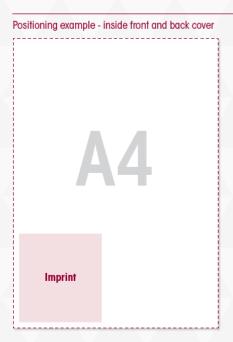
Copyright and authorisation

Attribution

Federal Government publishing is subject to the Creative Commons, copyright licence and published documents need to display the following imprint information on either the inside front cover or back cover (if in print or electronic) or on the copyright page (if online).

You must give appropriate credit, provide a link to the license, and indicate if changes were made. The following is an example of Comcare Creative commons.

Please note this has to be no smaller than 9pt font size and clearly visible.



Creative commons

All material presented in this publication is provided under a Creative Commons Attribution 4.0 Australia https://creativecommons.org/licenses/by/4.0/ licence.

For the avoidance of doubt, this means this licence only applies to material as set out in this document.



The details of the relevant licence conditions are available on the Creative Commons website (accessible using the links provided) as is the full legal code for the CC BY 4.0 AU licence https://creativecommons.org/licenses/by/4.0/legalcode

Use of the Coat of Arms

The terms under which the Coat of Arms can be used are detailed on the Commonwealth Coat of Arms - Prime Minister and Cabinet (PMC) website;

https://www.pmc.gov.au/government/commonwealth-coat-arms

Enquires

Enquiries regarding the licence and any use of this document are welcome at:

Comcare Communications GPO Box 9905 Canberra ACT 2601

ABN: 41 640 788 304 Ph: 1300 366 979

Email: communications@comcare.gov.au

Comcare's cultural priorities

This aligns with Comcare's cultural priorities of sharing our knowledge and taking a collaborative approach towards shared outcomes. Our work connects Comcare across various communities, as we work with stakeholders to support participation and productivity through healthy and safe workplaces that minimise the impact of harm.

Reconciliation Australia logo ©

Brand templates

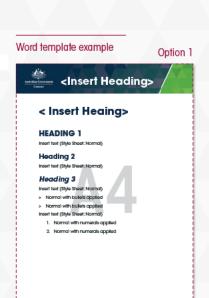
This section outlines the templates that have been designed for Comcare collateral. The template backgrounds have been set up in word and use Arial as the default font; see page 16 on alernative fonts. Some general guidelines for typesetting are as follows:

Word templates

The Comcare document header is used to house the heading text on documents. It is placed at the top of a page, with the logo either sitting right of the header, or bottom-right of the page just above the footer. See examples on the right hand side to see how the header template is used.

Word certificates templates

Certificate templates can be used for generic purposes within Comcare, or for award to other people/organisations outside of Comcare.

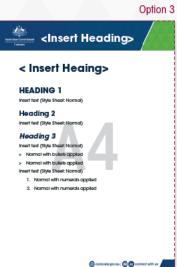


@comcore poviou @ @ conn









Brand templates (cont.)

PowerPoint templates

PowerPoint templates have been created for screen presentations. It allows you to create and show slides to support a presentation. You can combine text, graphics and multi-media content to create a Comcare professional presentations.

Image examples



Cover Slide



Body Copy Slide and graphics



Body Copy Slide



Information Slide



Image Slide



Closing Slide