



FOI 23/24-1228

Scope

'Can you please provide documents relating to all payments paid to the following NDIS Cruise Holiday Suppliers listed below for the period 01 January 2023- 31 December 2023 (2023 Calendar Year) Specifically Total \$ amount paid to these suppliers and number of invoices for individual participants...' (businesses listed addressed below).

Response: The below table includes the total number of invoices and total payments for each business as outlined in the scope of your FOI request.

Having regard to conversations with your office during the processing of this request, I have also included additional data to assist in understanding the supports provided by those businesses. In this regard, I draw your attention to the fact that there are different types of support provided by each business.

Caveats

1. The Disability services listed include businesses that provide a wide range services to the disabled community. The data has been provided as requested and is not an analysis of these services nor attributable to supports paid for respite care, as an example.
2. The data contained in the below table includes total costs recorded for participants that are:
 - I. agency managed
 - II. plan managed, and
 - III. self-managed.

'Plan managed' and 'self-managed' figures are self-declared amounts. This means that the accuracy of those figures is affected by the individual reporting. The NDIA does not always test the reliability or characterisation of expenses or identification of businesses. The NDIA continue to work with participants and providers to educate them and support accurate and timely reporting of funds expended. Provider information for self-managed participants is provided on a voluntary basis.

3. Figures do not factor undeclared or misrepresented spending. An integrity campaign focused on providers inappropriately promoting holidays to participants has commenced. Dozens of providers are being engaged in relation to problematic advertising, inappropriate incentives and invoicing concerns. This is documented in our quarterly report.
4. In some cases we are aware that participants or providers might have paid plan funds to a third-party business, and that entity may have paid for services to an identified service.

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COMPANY	ABN	Number of invoices	Total payment	Short Term Accommodation (STA) and Assistance (including Respite)	Other Supports
1. Discover Holidays	ABN 46 163 536 105	470	\$ 970,969	\$688,088	\$282,881
2. Leisure options	ABN 86 140 597 511	743	\$ 1,848,725	\$793,751	\$1,054,974
3. Advance Disability Services and Respite Pty Ltd	ABN 73 636 478 745	4,352	\$7,221,927	\$1,753,117	\$5,468,810
4. Freedom 4U Supported Holidays Pty Ltd	ABN 91 146 282 993	340	\$546,383	\$398,734	\$147,649
5. Club mates travel Australia Pty Ltd	ABN 25 121 497 890	522	\$1,323,202	\$256,301	\$1,066,901
6. Fun Cruise Autism	ABN 74 650 825 600	0	\$0	\$0	\$0
7. Abilia Pty Ltd	ABN 91 125 905 311	0	\$0	\$0	\$0
8. The Australian Foundation for Disability	ABN 99 000 112 729	349,302	\$111,683,982	\$2,715,746	\$108,968,236
9. Civic Disability Services Ltd	ABN 16 000 744 141	82,640	\$56,121,857	\$51,962	\$56,069,895
10. Lifely	ABN 75 413 657 328	63,013	\$9,647,730	\$47,841	\$9,599,890
11. MSC Cruises	ABN 55 003 526 725	0	\$0	\$0	\$0
12. Care 2 Cruise Pty Ltd	ABN 99 665 955 135	60	\$227,358	\$277,358	\$0

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Short Term Accommodation (STA) and Assistance (including Respite) supports include the following 22 support line items:

Support Item Number	Support Item Description
01_045_0115_1_1	STA And Assistance (Inc. Respite) - 1:4 - Weekday
01_051_0115_1_1	STA And Assistance (Inc. Respite) - 1:4 - Saturday
01_052_0115_1_1	STA And Assistance (Inc. Respite) - 1:4 - Sunday
01_053_0115_1_1	STA And Assistance (Inc. Respite) - 1:4 - Public Holiday
01_054_0115_1_1	STA And Assistance (Inc. Respite) - 1:2 - Weekday
01_055_0115_1_1	STA And Assistance (Inc. Respite) - 1:2 - Saturday
01_056_0115_1_1	STA And Assistance (Inc. Respite) - 1:2 - Sunday
01_057_0115_1_1	STA And Assistance (Inc. Respite) - 1:2 - Public Holiday
01_058_0115_1_1	STA And Assistance (Inc. Respite) - 1:1 - Weekday
01_059_0115_1_1	STA And Assistance (Inc. Respite) - 1:1 - Saturday
01_060_0115_1_1	STA And Assistance (Inc. Respite) - 1:1 - Sunday
01_061_0115_1_1	STA And Assistance (Inc. Respite) - 1:1 - Public Holiday
01_062_0115_1_1	STA And Assistance (Inc. Respite) - 1:3 - Weekday
01_063_0115_1_1	STA And Assistance (Inc. Respite) - 1:3 - Saturday
01_064_0115_1_1	STA And Assistance (Inc. Respite) - 1:3 - Sunday
01_065_0115_1_1	STA And Assistance (Inc. Respite) - 1:3 - Public Holiday
01_200_0115_1_1	Assistance With Self-Care Activities in a STA - Weekday Daytime
01_201_0115_1_1	Assistance With Self-Care Activities in a STA - Weekday Evening
01_202_0115_1_1	Assistance With Self-Care Activities in a STA - Saturday
01_203_0115_1_1	Assistance With Self-Care Activities in a STA - Sunday
01_204_0115_1_1	Assistance With Self-Care Activities in a STA - Public Holiday
01_205_0115_1_1	Assistance With Self-Care Activities in a STA - Weekday Night