
From: Frank N Fearless <frank@righttoknow.org.au>
Sent: Thursday, 3 October 2024 9:32 AM
To: FREEDOMOFINFORMATION
Subject: Freedom of Information request - Understanding the April 2024 Debt Pause Cohort

Caution: Do not click any links or open any attachments unless you trust the sender and believe the content to be safe.

Dear Services Australia,

This request relates to the cohort of debts 'indirectly' affected by income apportionment. A number of such cases were paused by the Agency in April. I believe at the time, it was 42,000 debts affecting 31,000 people.

I seek the most recent document prepared by the Agency which describes:

- The potential extent and nature of the cohort (breakdown by payment type etc)
- the manner in which income apportionment affected or may have affected the calculation.

This request is in the public interest as it will assist the public to understand what full remediation of income apportionment will actually look like. In 2020, the secondary effects of unlawful robodebt received no systemic remedy, as the Agency chose lowest cost options. With the agency proposed recalculation method now lying under a legal cloud, these documents will assist an improved policy conversation.

Yours faithfully,

Frank N Fearless

Please use this email address for all replies to this request:
foi+request-12134-fdfcd5f0@righttoknow.org.au

Is freedomofinformation@servicesaustralia.gov.au the wrong address for Freedom of Information requests to Services Australia? If so, please contact us using this form:
https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fchange_request%2Fnew%3Fbody%3Dservices_australia&data=05%7C02%7Cfreedomofinformation%40servicesaustralia.gov.au%7Ca2120184502b47a88aca08dce33ab02e%7C627250e63e294861a084aad68ccfcccc%7C0%7C0%7C638635088441754799%7CUnknown%7CTWFpbGZsb3d8eyJWlIjoIjV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C0%7C%7C%7C&sdata=0rNlcp9qlqbK9cRX1OyvllHfAArwtOKPubg23l0djA%3D&reserved=0

This request has been made by an individual using Right to Know. This message and any reply that you make will be published on the internet. More information on how Right to Know works can be found at:
<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fhelp%2Fofficers&data=05%7C02%7Cfreedomofinformation%40servicesaustralia.gov.au%7Ca2120184502b47a88aca08dce33ab02e%7C627250e63e294861a084aad68ccfcccc%7C0%7C0%7C638635088441795595%7CUnknown%7CTWFpbGZsb3d8eyJWlIjoIjV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C0%7C%7C%7C&sdata=N9QQf512ljxV1srcCfrl%2BaEKQjiWHd600fndaWrwtc%3D&reserved=0>

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.
