

6 September 2024

Our ref: 25T-0347

By email: [foi+request-11994-30762491@righttoknow.org.au](mailto:foi+request-11994-30762491@righttoknow.org.au)

Dear MissAnonymous,

**Your application under the Government Information (Public Access) Act 2009 (GIPA Act)**

On 3 September 2024 we received your application and \$30 application fee, for the following information under the GIPA Act:

*'Please provide from the last two financial years or from calendar years 2023 and 2024 whichever is convenient the below, grouped either by year or total combined;*

- a) Total number of complaints received on Rozelle retail area East*
- b) How many were about the professionalism or driver behaviour - if any / available*
- b) How many of the complaints were about smoking - if any / available*
- c) Whether disciplinary action was taken in the behaviour complaints - if any / available*

*A snapshot provided for the Rozelle East retail provides an example area for benchmark.*

*Alternatively please assist to provide that you do not hold the record so this can be raised with the relevant ministers together with Smoke-free enforcement and local council related activity.*

*Definition - Rozelle retail area East*

*440 & 445 Bus Stop - Darling St before Belmore St - Or 700 Darling St, Rozelle 2039  
698 Darling St, Rozelle 2039 - Or Sexy Nails  
700 Darling St, Rozelle 2039 - Or Palace of North India, Rozelle  
702 Darling St, Rozelle 2039 - Or Sir Reuben Cafe  
704 Darling St, Rozelle 2039 - Or Noffs Op Shop  
706 Darling St, Rozelle 2039 - Or Cellarbrations Rozelle Bottle Shop  
708 Darling St, Rozelle 2039 - Or Anglicare Op Shop  
710-712 Darling St, Rozelle 2039 - Or Foodworks Rozelle Grocery'*

Transport for NSW (TfNSW) receives and acknowledges applications for access to information under the GIPA Act on behalf of the Transport cluster agencies. The agency responsible for dealing with your application is TfNSW.

The Government Information (Public Access) Act 2009 (GIPA Act) enables members of the public to apply for access to government information.

However, an application under the GIPA Act is only valid if it:

- (a) is in writing, sent to or lodged at an office of the agency concerned;
  - (b) clearly indicates that it is an access application made under the GIPA Act;
  - (c) is accompanied by a fee of \$30;**
  - (d) states a postal address as the address for correspondence in connection with the application; and
  - (e) includes such information as is reasonably necessary to enable the government information applied for to be identified.
- (Section 41 of the GIPA Act)

Unfortunately, your application is not valid because the required application fee has not been received.

### **How to make your application valid**

In order to make your application valid, please:

- Provide payment of the \$30 application fee.

Payment may be provided via TfNSW's Online Access Application at:

<https://www.transport.nsw.gov.au/about-us/access-to-information/access-application>.

Kindly provide payment of the \$30 application fee by 01 October 2024, quoting reference number **25T-0347**.

### **What are your review rights?**

I have enclosed a fact sheet that explains your right to seek review of decisions made under the GIPA Act. Further information about the GIPA Act is also available by contacting the NSW Information and Privacy Commission on 1800 472 679 or via [www.ipc.nsw.gov.au](http://www.ipc.nsw.gov.au).

Please do not hesitate to contact this office by phone on (02) 9549 9904 if you have any questions about this letter.

Yours sincerely,



**David Gosling**

A/Manager, Information Access Compliance