



Debt Hero

By email: foi+request-11951-a442e944@righttoknow.org.au

Dear Debt Hero

Freedom of Information Request 51531 – Decision on access

I refer to the *Freedom of Information Act 1982 (FOI Act)* request made to the Department of Social Services (**the Department**) on 27 August 2024. The request seeks access to:

- *All documents showing directions provided by the minister or government to fix income apportionment quickly.*
- *All advice provided to the minister on options to resolve income apportionment. All documents showing why there has been a four year delay in resolving income apportionment.*

I am authorised to make decisions in respect of FOI requests under subsection 23(1) of the FOI Act.

Decision

I have decided to grant access to the documents sought by the request in full.

The documents are described in the Schedule of Documents at **Attachment A**.

Publication

Section 11C of the FOI Act requires agencies to publish details on how to access documents released in response to FOI requests on their website within 10 days of release unless except where that publication would be unreasonable.

The documents released in response to this request do not contain any information that would be unreasonable to publish. As a result, details on how to access them will be published on the Department's disclosure log within 10 days of this decision.

Contact

If you would like to discuss any aspect of my decision, please contact me at foi@dss.gov.au.

Yours sincerely

Sarah B
Authorised FOI Decision Maker

12 September 2024

Attachments

A – Schedule of Documents

SCHEDULE OF DOCUMENTS

Doc No	Description of document	Decision
1.	Documents released in response to FOI LEX 49033	<i>Release in full</i>
2.	<i>Ombudsman's Report</i> Accountability in Action: identifying, owning and fixing errors	<i>Release in full</i>
3.	<i>Ombudsman's Report</i> Lessons in lawfulness	<i>Release in full</i>