## OFFICIAL



Ref: FOI 24-55

16 July 2024

Office of General Counsel GPO Box 367 CANBERRA CITY ACT 2601

www.airservicesaustralia.com

ABN 59 698 720 886

Andrew Terhorst

Via email: foi+request-11664-4b81ad68@righttoknow.org.au

Dear Andrew

## **Acknowledgement of FOI request**

I refer to your email sent on 10 July 2024, requesting access to documents under the *Freedom of Information Act 1982* (Cth) (**FOI Act**). Your request is as follows:

On 4 July at approximately 21:22, Flight QF997 from Sydney breached the NAP. I seek a complete transcript of the communication between Hobart ATC and the pilot of QF997. I want to understand why Flight QF997 used the Runway 30 RNP-AR short track when it should have used the Runway 30 RNAV longer track. The excuse that QF997 followed the short track for "operational reasons" without specifying the reason is unacceptable.

There is a 30-day statutory period for processing your request. You should therefore expect a decision from us by **9 August 2024**. The period of 30 days may be extended if we need to consult any third parties and/or impose a charge for processing your request. However, you will be notified if this occurs.

If you require further assistance, please contact foi@airservicesaustralia.com.

Yours sincerely

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airservices australia

Saira Khan Authorised FOI Decision Maker