



FOI 0004/24/25

Deborah-May Torrens

foi+request-11590-12aaf526@righttoknow.org.au

Dear Deborah-May,

NOTIFICATION OF A REQUEST CONSULTATION PROCESS – FOI 0004/24/25

I refer to your request for access to the following documents, in the possession of the Department of Defence (Defence) under the *Freedom of Information Act 1982* (Cth) (FOI Act).

I am an officer authorised under section 23(1) of the FOI Act to make decisions in relation to FOI requests.

I am writing to tell you that I believe that the work involved in processing your request in its current form would substantially and unreasonably divert the resources of this agency from its other operations due to its size. This is called a ‘practical refusal reason’ (section 24AA).

On this basis, I intend to refuse your request. However, before I make a final decision to do this, you have an opportunity to revise your request. This is called a ‘request consultation process’ as set out under section 24AB of the FOI Act. You have **14 days** to respond to this notice in one of the ways set out below.

Reason for Intending to Refuse Your Request

In your revised request of 2 July 2024, you sought documents relating to:

...the following types of information and documentation related to Operation COVID Shield and Operation COVID Assist:

- 1. Detailed operational plans and briefing documents for both operations.*
- 2. Documents outlining the mission objectives and assessments of the outcomes.*
- 3. Information on resources allocation, including personnel, equipment, and financial sources and resources.*
- 4. Logistics plans and supply chain management details during the operations.*
- 5. Internal communications, including but not limited to electronic communications such as e-mails, memo's and meeting minutes related to planning and execution.*
- 6. Coordination efforts between military, government, NACCHO (National Aboriginal Community-Controlled Health Organisation and its ACCHO's) and civilian agencies.*
- 7. Details of any and all training programs (on land, out at sea, in the air and cyberspace).*
- 8. Documents and information outlining in what ways AI algorithms were used to track, target and monitor vulnerable groups such as Elderly in Aged Care Homes, Disabled and mentally ill individuals, minority ethnic groups and Indigenous Australians.*
- 9. Health and safety guidelines implemented and reports on adherence to these protocols.*

10. Public communications, including press releases, public statements, and media briefings.

11. After-action reports, evaluation, and documents detailing lessons learned and recommendations for future operations

For the purpose of providing this notice, I have considered whether processing your request would be unreasonable. I consider that processing your request, as it currently stands, would be unreasonable because the work involved in processing your request in its current form would substantially and unreasonably divert the resources of the agency from its other operations.

Section 24(1) of the FOI Act provides that an agency may refuse to give access to documents in accordance with an FOI request if:

- a practical refusal reason exists in relation to the request; and
- following a request consultation process under section 24AB of the FOI Act, the agency is satisfied that the practical refusal reason still exists.

Section 24AA(1)(a)(i) of the FOI Act provides that a practical refusal reason exists in relation to an FOI request if the work involved in processing the request would substantially and unreasonably divert the resources of the department from its other operations.

I find that a significant amount of resources would have to be diverted to arrange for the required searches to be undertaken, to then review any documents that were identified as being possibly relevant to your request, and finally, to undertake the decision making process on any documents that did meet the parameters of your request.

Preliminary searches have identified over 9000 documents that may fall within the scope of your request. The types of documents vary from email correspondence to reports. Using a conservative estimate of two minutes to examine and determine whether each document it is within the scope of your request, it would take an officer of Defence approximately 300 hours to review the material for relevance alone. This estimate does not include time to consult with any persons in relation to the request, deciding whether to grant, refuse or defer access, redacting any exempt material from the documents, making copies etc. As such, I regard the actual time required to fulfil this request to be considerably higher than the estimate above and am satisfied that a practical refusal reason exists in relation to your request.

Request Consultation Process

You now have an opportunity to revise your request to enable Defence to process it.

Revising your request can mean narrowing the scope of the request to make it more manageable or explaining in more detail the documents you wish to access. For example, by providing information that is more specific and date range of exactly what documents you are interested in, Defence will be able to pinpoint the documents more quickly and avoid using excessive resources to process documents you are not of interest.

Before the end of the consultation period, you must do one of the following, in writing:

- Withdraw your request
- Make a revised request
- Tell us that you do not wish to revise your request.

The consultation period starts on the day after you receive this notice and ends on 12 August 2024.

During this period, you are welcome to seek assistance from the contact person I have listed below to revise your request. If you revise your request in a way that adequately addresses the practical refusal reason outlined above, we will recommence processing it. (Please note that the time taken to

consult you regarding the scope of your request is not taken into account for the purposes of the 30 day time limit for processing your request.)

In your consideration of submitting a revised request, you may like to consider:

- Providing a targeted date range for documents. For instance, 1 Mar 2020 to 31 Dec 2020.

If you do not do one of the three things listed above during the consultation period or you do not consult the contact person during this period, your request will be taken to have been withdrawn.

Contact Officer

If you would to revise your request or have any questions, the contact officer for your request is:

Ryan
Freedom of Information Case Manager
Email: foi.casemanagement@defence.gov.au

Yours sincerely,

Christopher Austin ADC
Accredited Decision Maker
Headquarters Joint Operations Command

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29 July 2024