

From: s47F
 Sent: Monday, 18 January 2021 8:55 AM
 To: Community Engagement Airservices; NCIS Investigators
 Cc: s47F
 Subject: RE: ASA/HBA - NMT375 missing noise data from 12 Jan 2021 ISSUE=361525 PROJ=3 [SEC=OFFICIAL]

Good morning all

The Richmond NMT has been back online since approximately 6PM on Friday – apparently the NMT was frozen i.e. like a computer it just needed a restart. Once I receive confirmation on data impacts, I will remove or amend the message on WebTrak.

Kind regards and I hope you all have a good week,

s47F

From: s47F @AirservicesAustralia.com>
 Sent: Friday, 15 January 2021 10:47 AM
 To: Community Engagement Airservices <communityengagement@AirservicesAustralia.com>; NCIS Investigators <xxxx.xxxxxxxxxxxxxx@xxxxxxxxxxxxxxxxxxxxxxxxxxx>
 Cc: s47F @AirservicesAustralia.com>; s47F @AirservicesAustralia.com>; s47F @AirservicesAustralia.com>
 Subject: RE: ASA/HBA - NMT375 missing noise data from 12 Jan 2021 ISSUE=361525 PROJ=3 [SEC=OFFICIAL]

Hi all

Apparently Hobart is currently experiencing a storm at the moment so the contractor have been unable to go onsite yet. If the weather improves this afternoon, they will go out otherwise repairs will be completed tomorrow once the weather has passed.

I'll add a message on Hobart WebTrak for the community.

Kind regards

s47F

s47F
 SENIOR NOISE AND ENVIRONMENT SPECIALIST
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 Alan Woods Building
 25 Constitution Avenue, Canberra ACT 2600

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From: s47F
 Sent: Friday, 15 January 2021 7:40 AM
 To: Community Engagement Airservices <communityengagement@AirservicesAustralia.com>; NCIS Investigators <xxxx.xxxxxxxxxxxxxx@xxxxxxxxxxxxxxxxxxxxxxxxxxx>
 Cc: s47F @AirservicesAustralia.com>; s47F @AirservicesAustralia.com>; s47F @AirservicesAustralia.com>
 Subject: FW: ASA/HBA - NMT375 missing noise data from 12 Jan 2021 ISSUE=361525 PROJ=3 [SEC=OFFICIAL]

Hi team

Happy Friday. The Richmond STM has been offline since Tuesday and will be visited today to determine the cause/repair.

Hopefully it will be up soon by around 10am but I'll update if you if this isn't the case.

Kind regards

s47F

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From: Operations Centre <xxx@xxxxxxxxxxxxxxx>
 Sent: Thursday, 14 January 2021 5:53 PM
 To: s47F @AirservicesAustralia.com>
 Subject: ASA/HBA - NMT375 missing noise data from 12 Jan 2021 ISSUE=361525 PROJ=3

When replying, type your text above this line.

Notification of Issue Change

Issue:
 ASA/HBA - NMT375 missing noise data from 12 Jan 2021
 Issue Number:
 361525

Priority:
 Category 2

Status:
 Open

Description:

The site visit has been postponed till tomorrow morning around 9 AM by the contractor.

For questions about this issue, please reply to this email
or contact the Operations Centre
<https://envirosuite.com/contact> under Technical Support

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