



Australian Government



Housing Australia

Mr Alex Pentland

By email: foi+request-11358-dcc97e93@righttoknow.org.au

27 May 2024

Dear Mr Pentland

Notice of decision – *Freedom of Information Act 1982* request FOI2024-2504-AP

Housing Australia acknowledges your request of 26 January 2024 for access to certain documents under the *Freedom of Information Act 1982* (**FOI Act**).

Your request sought access to the Style Guides/Brand Guides/Writing Guides currently used for Housing Australia.

Please find attached a copy of Housing Australia's current Brand Toolkit.

Your review rights

If you are dissatisfied with this response, you may apply for internal review or Information Commissioner review of the decision. We encourage you to seek internal review as a first step as it may provide a more rapid resolution of your concerns.

Internal review

Under section 54 of the FOI Act, you may apply in writing to Housing Australia for an internal review. The internal review application must be made within 30 days of the date of this letter.

Where possible please attach reasons why you believe review of the decision is necessary. The internal review will be carried out by another officer within 30 days.

Information Commissioner review

Under section 54L of the FOI Act, you may apply to the Australian Information Commissioner to review my decision. An application for review by the Information Commissioner must be made in writing within 60 days of the date of this letter, and be lodged in one of the following ways:

- online:
https://forms.business.gov.au/smartforms/servlet/SmartForm.html?formCode=ICR_10
- email: foidr@oaic.gov.au
- post: GPO Box 5218 Sydney NSW 2001

More information about Information Commissioner review is available on the Office of the Australian Information Commissioner website. Go to <https://www.oaic.gov.au/freedom-of-information/reviews-and-complaints/information-commissioner-review/>.



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FOI Complaints

If you are unhappy with the way we have handled your FOI request, please let us know what we could have done better. We may be able to rectify the problem. If you are not satisfied with our response, you can make a complaint to the Australian Information Commissioner. A complaint to the Information Commissioner must be made in writing. Complaints can be lodged in one of the following ways:

- online:
https://forms.business.gov.au/smartforms/servlet/SmartForm.html?formCode=ICCA_1
- email: foidr@oaic.gov.au
- post: GPO Box 5218 Sydney 2001

More information about complaints is available on the Office of the Australian Information Commissioner at <https://www.oaic.gov.au/freedom-of-information/reviews-and-complaints/make-an-foi-complaint/>.

If you are not sure whether to lodge an Information Commissioner review or an Information Commissioner complaint, the Office of the Australian Information Commissioner has more information at: <https://www.oaic.gov.au/freedom-of-information/reviews-and-complaints/>.

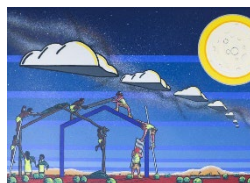
Yours sincerely

Robyn Briese
General Counsel – Government / FOI Officer
Housing Australia

E: contact@housingaustralia.gov.au **W:** www.housingaustralia.gov.au



Housing Australia



Colour Bonding (above), by Archibald Prize winner Blak Douglas, was commissioned as part of our Reconciliation Action Plan. The artwork depicts simple housing structures, reflecting that housing is a basic human need and fundamental to the wellbeing of all Australians. The people constructing the houses are everyday Australians working together in the spirit of reconciliation, reminding us of the collaborative approach needed to help address the housing challenges facing Australia.

We acknowledge the Custodians of Country throughout Australia and recognise their continuing connection to land, waters and communities. We pay our respects to them and their cultures, and to Elders past and present.