



Australian Government

Office of the Australian Information Commissioner

Our reference: EN24/05390

Dear Louis Verhuizen

Thank you for your enquiry.

The [Office of the Australian Information Commissioner](#) (the OAIC) receives a large quantity of written enquiries each day. An Enquiries Officer will be assigned to your enquiry and will be in contact soon.

We generally aim to respond to written enquiries within ten working days. However, where we experience higher volumes of written enquiries, there may be a delay of up to 4 weeks. If your enquiry is urgent and requires an immediate response, please telephone us on 1300 363 992 and quote your reference number. More complex phone enquiries may require a written response and may still take some time.

To keep in touch with the OAIC, you can go to the [sign-up page](#) on our website and sign up to receive our newsletter. You can also find additional information on our website [www.oaic.gov.au](http://www.oaic.gov.au).

Yours sincerely

Enquiries Team  
Office of the Australian Information Commissioner  
6 June 2024